

Marine Infrastructure Developer Pvt Ltd (Kattupalli Port) Communication Matrix

Area	Activity	Primary Level Contact	First level escalation	Second level escalation
Documentation	a. Day to day Transactions b. Query for vessel Gate cut-off c. Discrepancy of Loading / Discharging of Vessels d. En Block Movement status e. Special Service Request (SSR) f. Daily - Report g. Shipping Line/DPD/CHA/NVOCC Customer Registration h. DPD/DPE Container Release i. DPD/DPE related Queries / Inquiries	On Duty Documentation Executive Mobile No: +91 7823941714 E mail: akppl.documentation@adani.com	Name:G.Mahendran/ Documentation Incharge Mobile no: 9940628106 E mail: documentationin.midpl@adani.com	Name:Kenni Bhoopathy Mobile no: 9962025260 E mail: kenni.moral@adani.com Name: Ramde Karangiya Mobile no: 9099005240 E mail : ramde.karangiya@adani.com
Customer care	a. General Customer Query b. Suggestions c. Claims if any d.Port Entry Pass Related	Name:On Duty Documentation Executive Mobile No: +91 7823941714 E mail: akppl.documentation@adani.com	Name:R.Rajkumar Mobile no: 7358033378 E mail:rajkumar.r1@adani.com Name: Gokula Prasad Mobile no: 9150011270 E mail: gokula.prasad@adani.com	Name:Prakash R Mobile no: 8939822018 E mail:prakash.r@adani.com Name:R.Rajkumar Mobile no: 9962505901 E mail: rajkumar.r@adani.com
Vessel Planning operation	a. Vessel Planning Related b. TDR Report	On Duty Terminal Planners Mobile No: +91 7823979139 E mail: akppl.planning@adani.com	Name: R.E Selvakumar Mobile no: 9710035842 E mail: re.selvakumar@adani.com	Name:Kenni Bhoopathy Mobile no: 9962025260 E mail: kenni.moral@adani.com Name: Ramde Karangiya Mobile no: 9099005240 E mail : ramde.karangiya@adani.com
Vessel Berthing	Vessel Berthing and sailing Prospect	On Duty Terminal Planners Mobile No: +91 7823979139 E mail: akppl.planning@adani.com	Name: R.E Selvakumar Mobile no: 9710035842 E mail: re.selvakumar@adani.com	Name:Kenni Bhoopathy Mobile no: 9962025260 E mail: kenni.moral@adani.com Name: Ramde Karangiya Mobile no: 9099005240 E mail : ramde.karangiya@adani.com
Terminal Operation	a. Acceptance of ODC, BB and Haz Cargo b. Operation performance Related c. Any Special request	On Duty Documentation Executive Mobile No: +91 7823941714 E mail: akppl.documentation@adani.com	Name:G.Mahendran/ Documentation Incharge Mobile no: 9940628106 E mail: documentationin.midpl@adani.com Name:G.N Srinivasan / for ODC Movement Mobile no: 7299074571 E mail: ICDrailops@adani.com	Name:Kenni Bhoopathy Mobile no: 9962025260 E mail: kenni.moral@adani.com Name: Ramde Karangiya Mobile no: 9099005240 E mail : ramde.karangiya@adani.com
Rail Operation	a. Coordination with Concor for movement b. Collecting TP and releasing DRF	On Duty Documentation Executive Mobile No: +91 7823941714 E mail: akppl.documentation@adani.com	Name:G.Mahendran/ Documentation Incharge Mobile no: 9940628106 E mail: documentationin.midpl@adani.com	Name:Kenni Bhoopathy Mobile no: 9962025260 E mail: kenni.moral@adani.com Name: Ramde Karangiya Mobile no: 9099005240 E mail : ramde.karangiya@adani.com
Invoicing	a. Vessel Invoice b. Tariff related query c. Registration of New Customers d. Credit Note	Name: Gautam Patel Mob: +91 8980802895 E mail: gautam.patel@adani.com	Name:R.Rajkumar Mobile no: 7358033378 E mail:rajkumar.r1@adani.com Name: Gokula Prasad Mobile no: E mail: gokula.prasad@adani.com	Name:Prakash R Mobile no: 8939822018 E mail:prakash.r@adani.com Name:R.Rajkumar Mobile no: 9962505901 E mail: rajkumar.r@adani.com
Container Business Development	a.Any business related related query b. Trade facilitation	Name:Prakash R Mobile no: 8939822018 E mail:prakash.r@adani.com Name:Thennavan KE Mobile No:+91 7299023169 E mail: thennavan@adani.com	Name: Vivek Nair Mobile No: +91 9840742323 E mail: vivek.nair@adani.com	Name: Rajkumar R Mobile No:9962505901 E mail: rajkumar.r@adani.com
Bulk / Dry Bulk / Liquid Operations	a. Bulk/Dry Bulk	Name: Govindarajan Mobile No: +91 8238050304 Email : dgmdc.ke@adani.com	Name: Sidhartha Kumar Sarangi Mobile No:+91 9704374449 Email: sidharthakumar.sarangi@adani.com	Name: Ramde Karangiya Mobile no: 9099005240 E mail : ramde.karangiya@adani.com
	b. Liquid	Name: Siddhant Chatterjee Mobile No:+91 9912358976 Email: Siddhant.Chatterjee@adani.com	Name: Milind Sangtiani Mobile No:+91 9418007872 Email: Milind.Sangtiani@adani.com	
Bulk/Dry Bulk/Liquid Business Development	a. Bulk/ Dry Bulk	Name: Hemanth Kumar Mobile No:+91 8332015079 Email: hemanth.kumar@adani.com	Name: Sidhartha Kumar Sarangi Mobile No:+91 9704374449 Email: sidharthakumar.sarangi@adani.com	
	b. Liquid Terminal	Name: Milind Sangtiani Mobile No:+91 9418007872 Email: Milind.Sangtiani@adani.com	Name: Milind Sangtiani Mobile No:+91 9418007872 Email: Milind.Sangtiani@adani.com	
Customs	All customs related queries	Name:Sha Ameerudeen Ushnadeen Mobile No: +91 9944902214 Email: ameer.u@adani.com	Name:Sha Ameerudeen Ushnadeen Mobile No: +91 9944902214 Email: ameer.u@adani.com	Name:Rajkumar R Mobile No:9962505901 E mail: rajkumar.r@adani.com