

COMMUNICATION MATRIX

CONTAINER BUSINESS
APSEZ-MUNDRA
Version 21

(1) On duty Customer service desk		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27225	docs.ct@adani.com
AMCT2	+91 63573 73075	docs.t2@adani.com
AICTPL	+91 70690 13889	docs.ct3@adani.com
ACMTPL	+91 70690 83094	docs.acmtpl@adani.com

Note:- For any further escalation: Contact Customer Service HOS

(2) Customer Service HOS			
Terminal	Name	Mobile Number	E-Mail ID's
AMCT/AMCT2	Mr. Kanaksinh Jadeja	+91 70690 83095	kanaksinh.jadeja@adani.com
AICTPL	Mr. Suman Kumar Saha	+91 63589 47639	sumankumar.saha@adani.com
ACMTPL	Mr. Jayesh Parmar	+91 70690 13873	jayesh.parmar@adani.com

Note:- For any further escalation Contact : Sanjay Singh

Email: customercare.ct@adani.com / sanjayk.singh@adani.com , Mob: +91 99099 27223 & +91 63573 73081

Note:- For any further escalation Contact:Terminal Head

(3) On duty planner desk		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27203	planners.ct@adani.com
AMCT2	+91 63599 30098	planners.T2@adani.com
AICTPL	+91 89800 48858	planners.ct3@adani.com
ACMTPL	+91 70690 83091	planners.acmtpl@adani.com

Note:- For any further escalation: Contact Duty Superintendents

(3.1) On duty superintendents		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 96876 39248	superintendent.ct@adani.com
AMCT2	+91 63599 30099	superintendent.T2@adani.com
AICTPL	+91 89800 48858	superintendent.ct3@adani.com
ACMTPL	+91 70690 83090	superintendent.acmtpl@adani.com

Note:- For any further escalation Contact: Operations HOS

(3.2) Terminal Operations HOS			
Terminal	Name	Mobile Number	E-Mail ID's
AMCT / RORO	Mr. Prakash Pillai	+91 75748 94335	prakash.pillai@adani.com
AMCT2	Mr. Umang Makwana	+91 70690 13835	umang.Makwana@adani.com
AICTPL	Mr. Jignesh Bhatt	+91 70690 83202	jignesh.Bhatt@adani.com
ACMTPL	Mr. Vijay Patel	+91 89800 16436	vijay.patel2@adani.com

Note:- For any further escalation Contact: Terminal Head

(4) Vessel Berth Planner			
Terminal	Planner Name	Mobile Number	E-Mail ID's
AMCT AMCT2 AICTPL ACMTPL	Mr. W.P Krishna	+91 70690 83210	wp.krishna@adani.com Berthplanner.mundra@adani.com
	Mr. Maulik Dholakia	+91 70690 83206	maulik.dholakia@adani.com Berthplanner.mundra@adani.com

Note:- For any further escalation Contact: Vessel Planning HOS

(4.1) Planning			
Terminal	HOS & HOD Name	Mobile Number	E-Mail ID's
1st Level	Mr. Kamlashankar Joshi	+91 75748 94360	kamlashankar.joshi@adani.com
2nd Level	Mr. Paulson Joseph	+91 99099 27215	head.planning@adani.com paulson.joseph@adani.com

(5) Information Technology			
Terminal	Name	Mobile Number	E-Mail ID's
1st Level	Mr. Piyush Sorathiya	+91 70690 83259	Piyush.Sorathiya@adani.com
2nd Level	Mr. Nilesh Pampattiwar	+91 63598 83089	Nilesh.Pampattiwar@adani.com
3rd Level	Mr. Jignesh Vania	+91 90990 05949	head.IT-mundra@adani.com jignesh.vania@adani.com

(6) Finance & Invoicing			
Terminal	Name	Mobile Number	E-Mail ID's
AMCT/SPRH	Mr. Nirav Jadhav	+91 72278 80304	nirav.jadhav@adani.com
AICTPL	Mr. Himanshu Chhasatia	+91 91574 94516	himanshu.chhasatia@adani.com
AMCT2/PIDC	Mr. Aniv Javeri	+91 89800 15438	aniv.jhaveri@adani.com
ACMTPL	Mr. Arpan Patel	+91 88666 15382	arpan.patel@adani.com

Note:- For any further escalation Contact: Finance & CAD Team HOD

(6.1) Finance & CAD Team HOD			
Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	Mr. Vivek Pandya	+91 99252 44553	Vivek.Pandya@adani.com
2nd Level	Mr. Subhash Gupta	+91 70690 83011	subhash.gupta@adani.com

(7) DPD & RMS Invoicing			
Terminal	HOD Name	Mobile Number	E-Mail ID's
AMCT AMCT2 AICTPL	Mr. Nirav Mali	+91 89800 33634	finance.dpd@adani.com
ACMTPL	Mr. Chandan Sahu	+91 90999 31549	financesupportct4@adani.com

Note:- For any further escalation Contact: DPD & RMS Customer Care

(7.1) DPD & RMS desk			
Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	On duty DPD / RMS desk	+91 63596 31099 +91 63599 30011	dpd.mundra@adani.com rms.mundra@adani.com
2nd Level	Mr. Sanjay Singh	+91 99099 27223 +91 63573 73081	sanjayk.singh@adani.com

(8) SPRH Team			
	Operations Team	Mobile Number	E-Mail ID's
	On Duty Rail Office	+91 90990 02002	icd.ct@adani.com
	On Duty Rail Operation	+91 89800 48826	icd.ops@adani.com
	Shift In-Charge	+91 90999 32382	icd.ops@adani.com

Note:- For any further escalation Contact: SPRH HOS/HOD

(8.1) SPRH Team HOS/HOD			
Terminal	HOD & HOS Name	Mobile Number	E-Mail ID's
1st Level	Mr. Hiren Modha	+91 75748 94224	hiren.modha@adani.com
2nd Level	Capt. Sachin Garg	+91 74869 03790	sachin.garg2@adani.com

(9) Exim Yard Incharge			
Terminal	Operations Team	Mobile Number	E-Mail ID's
Documentation	Mr. Debabrata Bose	+91 89800 16494	Debabrata.Bose@adani.com
Operations	Mr. Ashok Sokhadiya	+91 63596 31061	Ashok.Sokhadiya@adani.com

Note:- For any further escalation Contact: HOS/HOD

(9.1) Exim Yard :- HOS/HOD			
Terminal	HOD & HOS Name	Mobile Number	E-Mail ID's
1st Level	Mr. Abhinesh Minnanghatt	+91 99093 43204	abhinesh.minnanghatt@adani.com
2nd Level	Capt.Sachin Garg	+91 74869 03790	sachin.garg2@adani.com

(10) Terminal Head			
Terminal	HOD Name	Mobile Number	E-Mail ID's
AMCT/ AMCT2 / RORO	Capt. Pradeep Ramachandran	+91 63598 83082	head.amct@adani.com Pradeep.Ramachandran@adani.com
AICTPL	Mr. Cherian Abraham	+91 63598 83083	head.aictpl@adani.com Cherian.Abraham@adani.com
ACMTPL	Mr. Gajanan Govekar	+91 63598 83084	head.acmtpl@adani.com gajanan.govekar@adani.com

(11) Exim Yard Marketing		
Name	Mobile Number	E-Mail ID's
Mr. Pushparajsinh Jadeja	+91 90999 34637	pushparajsinh.jadeja@adani.com
Ms. Asha Aynani	+91 98252 26241	asha.aynani@adani.com
Mr. Bhavik Tahiliani	+91 99984 72979	bhavik.tahiliani@adani.com

(12) Marketing, BD Team		
BD TEAM (NCR)	Mobile Number	E-Mail ID's
Mr. Sahil Mathew	+91 96438 80224	Sahil.Mathew@adani.com
Mr. Ashish Priyadarshi	+91 63599 72510	Ashish.Priyadarshi@adani.com

(13) COO - CONTAINER & RORO BUSINESS		
Name	Contact Number	E-Mail ID's
Mr. Pradeep Jayaraman	+91 2838 262404	pradeep.jayaraman@adani.com